

Company Platform Web App Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Company Platform Web App V 2.1

Report Date: May 27, 2026

Product Description: Company Web Platform Version 2.1. Platform creates a community. Users can enter information, create profiles, complete tasks, and receive new assignments.

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Notes: ACR issued by Accessible.org, LLC

Evaluation Methods Used:

The named product/service was evaluated against all success criteria for the Web Content Accessibility Guidelines (WCAG) 2.1 standard Conformance Level A and AA. The evaluation methodologies, technologies, and environments used include:

- Assistive technologies – NVDA
- Keyboard-only interaction
- Visual inspection
- Code inspection
- Browser zoom 200% and 400%
- Automated Tool – Color Contrast Analyzer
- Browsers – Chrome
- Desktop – Windows 10

The combinations of technologies used were the following:

- Windows with Chrome and NVDA screen reader
- Windows with Chrome and Keyboard alone
- Windows with Chrome and Zoom
- Windows with Chrome and Color Contrast Analyze

Scope:

The evaluation of this service spans all pages/screens listed below:

- <https://company-platform.com/v2/login>
- <https://company-platform.com/member/v2/category>
- <https://company-platform.com/member/v2/content>
- Add Content Screen
- <https://company-platform.com/member/v2/category>
- Category View
- <https://company-platform.com/member/v2/content>
- <https://company-platform.com/member/v2/content>
- <https://company-platform.com/member/v2/categories>
- <https://company-platform.com/member/v2/topic-1>
- <https://company-platform.com/member/v2/topic-2>
- <https://company-platform.com/member/v2/topic-3>
- <https://company-platform.com/member/v2/usercontent>
- <https://company-platform.com/member/v2/testing>

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (No) Level AA (No) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p>	<p>Web: Partially Supports</p>	<p>The web app provides text alternatives for many non-text elements; however, some non-text content such as avatar images, icons, and icon-only buttons do not consistently include meaningful alternative text, or are hidden from assistive technologies when they convey important information.</p> <p>As a result, certain visual content and control purposes not be fully conveyed to screen reader users.</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p>	<p>Web: Not Applicable</p>	<p>The web app does not contain any prerecorded audio-only or video-only content. Therefore, this success criterion is not applicable.</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p>	<p>Web: Does not Support</p>	<p>The web app does not contain prerecorded video that includes spoken dialogue; however, captions are not provided. As a result, users who are deaf or hard of hearing do not have access to the audio information in a text alternative format. This creates a barrier to understanding the content, as the spoken information is not made available in a synchronized visual form.</p>
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p>	<p>Web: Does not Support</p>	<p>The web app does not contain prerecorded video does not provide a text transcript or audio description. Without these alternatives, users who cannot access audio or visual content are unable to receive equivalent information, even where captions may exist.</p>

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A)	Web: Partially Supports	The web app visually shows structure and hierarchy; however, it is not consistently conveyed through proper semantic markup. Headings, regions, and controls are not always programmatically associated, preventing assistive technologies from reliably understanding relationships. This can lead to unclear structure and inefficient navigation for screen reader users.
1.3.2 Meaningful Sequence (Level A)	Web: Supports	The web app content is presented in a meaningful sequence, allowing users of assistive technologies to navigate effectively.
1.3.3 Sensory Characteristics (Level A)	Web: Supports	Web app content presented without relying solely on sensory characteristics such as shape, color, size, or visual location to convey meaning.
1.4.1 Use of Color (Level A)	Web: Partially Supports	Web app most elements do not rely solely on color to convey meaning. However, color is used to convey some important states such as focus indicators and error messages. In the focus indicator, only a change in color is used and the contrast ratio between states is 2.6:1, which is insufficient to reliably convey focus visibility. In addition, error messages are primarily communicated through color (e.g., red text) without additional visual indicators or programmatic announcements.
1.4.2 Audio Control (Level A)	Web: Partially Supports	The dialog contains video/audio content that begins playing when opened; however, play/pause controls are available to allow users to manage playback.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A)	Web: Partially Supports	Some functionality is keyboard accessible; however, several interactive elements are not fully operable using a keyboard. Non-semantic elements (e.g., <div>, <td> and <a> without valid href) are used as controls, leading to inconsistent behavior such as unexpected navigation and inaccessible upload or dropdown actions.
2.1.2 No Keyboard Trap (Level A)	Web: Partially Supports	Most web app content allows users to navigate using a keyboard without becoming trapped in any component. However, when the Upload button is activated, a modal dialog opens. While the dialog is intended to be keyboard accessible, focus management within the modal is inconsistent. Users may not be properly trapped within the dialog, and focus is not reliably moved to or contained within the modal content. Additionally, issues in dialog labeling and focus handling can make it unclear that a modal has opened.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Web: Not Applicable	The web app does not contain character key shortcuts that conflict with predefined screen reader shortcuts.
2.2.1 Timing Adjustable (Level A)	Web: Not Applicable	The web app does not impose strict time limits on user interactions. Where sessions or inactivity-based timeouts exist, users are provided with options to extend the time when inactivity thresholds are reached, ensuring continued access to content and functionality.
2.2.2 Pause, Stop, Hide (Level A)	Web: Not Applicable	The web app does not contain moving, blinking, scrolling, or auto-updating content that starts automatically and lasts more than five seconds.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A)	Web: Not Applicable	The web app does not contain any instances of flashing or blinking content.
2.4.1 Bypass Blocks (Level A)	Web: Does not Support	The web app does not provide a mechanism, such as a skip link or equivalent, to bypass repeated blocks of content and navigate directly to the main content. As a result, keyboard and screen reader users must repeatedly navigate through the same content on each page.
2.4.2 Page Titled (Level A)	Web: Partially Supports	The page title is present but is not consistently descriptive across pages. Many pages use a generic title such as "User Page," which does not clearly convey the specific purpose or context of the page.
2.4.3 Focus Order (Level A)	Web: Partially Supports	Several interactive elements on the web app do not maintain a logical and predictable focus order. Keyboard users encounter inconsistencies where focus jumps out of context, elements receive duplicate focus, or newly displayed content (modals) does not automatically receive focus and back to triggering element. These issues make navigation confusing for keyboard and screen reader users, as the visual layout does not match the sequential focus order.
2.4.4 Link Purpose (In Context) (Level A)	Web: Partially Supports	Most links in the web app provide clear and identifiable purpose through their text. Many links do not have clear or descriptive accessible names. Link purpose is sometimes derived from image alt text or title attributes, which are not reliable. In some cases, multiple links point to the same destination (e.g., avatar and username), creating redundant navigation and repetitive screen reader announcements.

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Web: Not Applicable	The web app does not contain any instances with complex pointer gestures where an alternative method for operating the content is required.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Web: Supports	The web app uses a single pointer click provide seamless user experience.
2.5.3 Label in Name (Level A 2.1 and 2.2)	Web: Partially Supports	Most visual labels match with programmatic names for elements throughout the web app. However, some interactive elements have missing or inconsistent accessible names, which do not match the visible labels.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Web: Not Applicable	The web app does not contain any feature which requires the use of device motion or user motion.
3.1.1 Language of Page (Level A)	Web: Supports	The default language is defined using the lang attribute in the HTML markup.
3.2.1 On Focus (Level A)	Web: Partially Supports	<p>Most of Interactive elements within the web app do not trigger unexpected changes or actions when they receive keyboard focus, ensuring a predictable and stable user experience.</p> <p>However, some interactive elements (e.g., dropdown triggers) cause unexpected navigation on keyboard activation instead of intended actions, and improper HTML/ARIA usage affects focus handling. In some cases, focus is not managed or updated after actions like form submission.</p>

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A)	Web: Supports	Changes in input controls do not automatically trigger unexpected context changes. User actions such as selecting options or entering data do not cause sudden page navigation or content changes without user initiation.
3.3.1 Error Identification (Level A)	Web: Partially Supports	<p>The web app mostly identifies input errors and provides descriptive messages that allow users to understand and correct mistakes, ensuring accessibility for users of assistive technologies.</p> <p>However, in some place error messages are conveyed only through color (e.g., red styling) without clear text, icon, or programmatic association with the relevant form fields.</p>
3.3.2 Labels or Instructions (Level A)	Web: Partially Supports	Some forms use asterisks to indicate required fields without providing supporting instructional text (e.g., “* indicates required fields”). Additionally, several form fields rely on placeholders instead of persistent visible labels, reducing clarity once input is entered.
4.1.1 Parsing (Level A)	Web: Supports	HTML is properly structured with correct start and end tags, properly nested elements, and unique attributes.
4.1.2 Name, Role, Value (Level A)	Web: Partially Supports	Many user interface components do not have correct or complete accessible names, roles, and values. Issues include missing or non-descriptive accessible names (e.g., icon-only buttons, links, inputs, video/iframe), misuse of elements (e.g., links used as buttons, non-semantic elements used as interactive controls), and incorrect or conflicting ARIA usage. In several cases, components do not expose state or status changes programmatically (e.g., file upload, updates).

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Not Applicable	The web app does not contain any live synchronized media (video with audio) that require real-time captioning.
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Does not Support	Prerecorded video content does not include audio descriptions for important visual information that is not conveyed through dialogue or audio.
1.3.4 Orientation (Level AA 2.1)	Web: Supports	The content does not restrict its view and operation to a single display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1)	Web: Partially Supports	Input fields are generally implemented; however, some fields (e.g., password) use autocomplete="off", which prevents browsers and assistive technologies from identifying the input purpose correctly and supporting autofill.
1.4.3 Contrast (Minimum) (Level AA)	Web: Partially Supports	<p>The web app includes some texts with sufficient contrast (at least 4.5:1) against adjacent colors.</p> <p>Several text elements across the web app do not meet the minimum contrast ratio of 4.5:1. Examples include input text, labels, headings, hover states, and informational text where contrast ratios range from 1.1:1 to 4:1, making content difficult to perceive.</p>
1.4.4 Resize text (Level AA)	Web: Partially Supports	The web app restricts zoom using user-scalable=0, preventing users from resizing content. Additionally, when zoomed to 200%, some content becomes hidden, clipped, or inaccessible, indicating the layout does not adapt properly.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)	Web: Supports	The web app avoids the use of text images, ensuring compatibility with screen readers and other assistive technologies.
1.4.10 Reflow (Level AA 2.1)	Web: Partially Supports	When the content is viewed at smaller viewport sizes or zoomed to 400%, horizontal scrolling is required and some content becomes clipped or inaccessible. The layout does not reflow properly to fit within the viewport.
1.4.11 Non-text Contrast (Level AA 2.1)	Web: Partially Supports	<p>Most interactive elements have visible focus indicators and borders. Focus and state changes are visually conveyed to users.</p> <p>However, several UI components, including focus indicators and controls, do not meet the minimum 3:1 contrast ratio requirement. In many cases, focus states rely only on color changes with insufficient contrast (e.g., ratios as low as 1.3:1–2.6:1), making them difficult to perceive.</p>
1.4.12 Text Spacing (Level AA 2.1)	Web: Supports	The web app text content supports user-adjusted spacing, including line height, letter spacing, and paragraph spacing, without loss of content or functionality, ensuring readability for users with visual or cognitive impairments.
1.4.13 Content on Hover or Focus (Level AA 2.1)	Web: Not Applicable	The web app does not include additional content that appears on hover or focus which requires dismissal, persistence, or hoverability controls.

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)	Web: Supports	The web app provides multiple ways to locate content, such as navigation menus, search functionality, and other navigational mechanisms.
2.4.6 Headings and Labels (Level AA)	Web: Partially Supports	Headings and labels are not always descriptive or properly implemented. Some elements (e.g., video, buttons, table actions, pagination) lack clear or unique accessible names, and repeated controls use generic labels without context. In some cases, interactive elements are not semantically defined, further reducing clarity.
2.4.7 Focus Visible (Level AA)	Web: Partially Supports	Focus visibility and management are inconsistent. In some cases (e.g., embedded video in modal), focus is not clearly visible or properly managed, and interactive elements not receive or retain visible focus. After actions such as comment submission, focus is not updated or moved appropriately, reducing clarity of interaction.
3.1.2 Language of Parts (Level AA)	Web: Not Applicable	The web app's content is present in a single language. There is no change in language throughout the web app.
3.2.3 Consistent Navigation (Level AA)	Web: Supports	The web app ensures that navigational mechanisms repeated across the Web app are presented consistently and in the same relative order.
3.2.4 Consistent Identification (Level AA)	Web: Supports	Interactive elements are not consistently identified across the web app. Repeated controls (e.g., reply, like, and attachment actions) use generic or non-unique accessible names, and similar elements are exposed with inconsistent or unclear labeling.

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)	Web: Partially Support	<p>The web app provides suggestions for correcting some error.</p> <p>However, many error messages are conveyed only through color (e.g., red text) without additional non-color indicators or programmatic announcements. As a result, users with color vision deficiencies or those using assistive technologies may not perceive or identify errors.</p>
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: Not Applicable	<p>The web app does not contain legal, financial, or data submission processes where users might suffer serious consequences from input errors.</p>
4.1.3 Status Messages (Level AA 2.1)	Web: Partially Support	<p>Status updates (e.g., file upload results, comment submission, user changes) are presented visually but are not programmatically announced to assistive technologies. No live regions or equivalent mechanisms are used to notify users of these changes.</p>

Table 3: Success Criteria, Level AAA

Notes: **Not Applicable** - WCAG 2.1 Level AAA criteria were not evaluated as part of this accessibility audit.